JOSEPH M. JAFFE

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CAREER SUMMARY

Technical professional with over 14 years of experience in software and hardware development, testing and support. Demonstrated ability to implement cross platform test procedures to narrow down and diagnose specific coding anomalies and suggest possible corrective action. Proactive to changing technologies and the implementation of these technologies into the development and test environment. Solid track record of leading documentation development including manuals, troubleshooting guides and help files.

TECHNICAL EXPERTISE

Microsoft/Unix/Linux /MAC OS	VB .Net	Oracle
Microsoft and Pervasive SQL	Visual Studio Suite	Lotus Notes
RoboHelp	Crystal Reports	WLA
Microsoft Office Suite	Freehand	PCAnywhere

PROFESSIONAL EXPERIENCE

ANNAPOLIS COMPUTING – *Annapolis, Maryland*   **2007-2008**
Software Test and Programmer

Executed the following duties on E-commerce applications for small and medium sized companies:

- Developed and ran test scenarios on web commerce applications prior to deployment.
- Documented and assisted in coding corrections of ASPX and HTML pages using VB.Net.
- Executed Server/Client load testing
- Created instructional documentation on database entry for clients.

UMUC - *Bachelors of Computer Studies Candidate (GPA 3.76)*   **2005 - Present**

Stay at home dad   **2004 – 2007**
- Time management of twins, house work, home repairs, online studies
- Activities for home schooling, museums, volunteer work

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HONEYWELL INTERNATIONAL – *Acton, Massachusetts*   **1998 - 2004**
Product Specialist, Wintriss Group

Performed the following duties as specialist for a line of data acquisition and process control products:
♦ Coordinated software and hardware engineering groups to design next generation of data acquisition software
♦ Developed test routines across multiple OS platforms, recording errors and bugs onto Oracle database
♦ Presented weekly project status review, enhancements, and beta site feedback when applicable
♦ Executed third tier troubleshooting, debugging, and integration of full hardware and software product line
♦ Authored product manuals, installation guides, and software help files
♦ Designed demonstration software and training seminars
 Awards:
 ✓ **Bravo Award** – For demonstrating a high level of safety consciousness in the work environment
 ✓ **Six Sigma Greenbelt** – Completion and acceptance of team project tasked to improve technical supports recording and elevation of customer requests for problem resolution

COMPUTER ACCESS CONSULTING – *Acton, Massachusetts*   **1997-2000**
Owner Operator
Created a company to support small businesses networks and computer systems. Duties included the daily operation of a small business to the following at customer sites:
 ♦ Advised customers on recommended network architecture for specific site layout
 ♦ Installed network hardware and software from cabling to desktop software
 ♦ Trained staff on operation and regular maintenance of network systems
 ♦ Routinely upgraded network and software, as well as complete backup

UNITED TECHNOLOGIES, CARRIER CORPORATION DIVISION – *Syracuse, New York*   **1990 - 1997**
Laboratory Technician
Performed the following duties in support of development of reduced CFC and CFC-free compressor prototypes:
♦ Conducted tests of various system parameters for efficiency, safety, and reliability
♦ Implemented support modifications and developed specialized equipment and test fixtures to meet performance objectives
♦ Configured PC for automated control and monitoring of experiments
♦ Diagnostic and failure analysis of in house and field failures of commercial compressors
 Awards:
 ✓ **EEAP(Engineering Employee Appreciation for Performance) Award** – Nominated and awarded three years in a row for displaying a high level of competency in executing duties related to laboratory testing and team work

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EDUCATION AND PROFESSIONAL CERTIFICATIONS

UNIVERSITY OF MARYLAND UNIVERSITY COLLEGE– *Adelphi, Maryland*   **Expected - 2011**
Bachelors of Computer Studies - GPA 3.76

BOSTON UNIVERSITY – *Tyngsboro, Massachusetts*   **1997**
MCPS Certification in Microsoft Windows NT

MOHAWK VALLEY COMMUNITY COLLEGE – *Utica, New York*   **1990**
Associates of Occupational Studies – HVAC & Electrical

INDEPENDENT CERTIFICATIONS

- ° Microsoft Certified Professional
- ° New York State Auto Inspector
- ° Refrigerant Transition and Recovery Certification
- ° ASE Certification in Brakes, Alignments, and A/C

VOLUNTEER ACTIVITIES

UMUC Computer Club – Computer club created by the staff and students of the University of Maryland to create a forum of discussion regarding the computing field and emerging technologies.

Odyssey of the mind judge – Science based cooperation between schools and independent professionals to promote interest in science among young adults and children.

Delmarva Swim Association Judge – Organization setup with the goal to create a safe and fair environment for school age children to compete.

State Parks Photographer – The Stateparks.com Internet site has been setup to inform people throughout the country about parks that are lesser known. I have been involved in photographing local parks on the Eastern shore of Maryland.

PERSONAL NOTE

I was raised on a dairy farm in central New York. What this means and has meant to employers is that I will bring a good work ethic to any job or duty I perform. A good work ethic to me is to give 100% to everything I do; from the daily operations, to the respect company equipment and operations to my fellow employees. Work on the farm has also taught me the importance of using the tools available to me, and thinking out of the box to get a job done. This life experience is what has made me a vital part of every company I have worked for, and has driven me to diversify my knowledge and abilities from welding to testing software applications.